

# Vision Statement

To form a coherent Research Institute that consistently ranks at the top three level of all research hospitals in Canada.



#### AT A GLANCE

# Our Research Impact

# **TOP 7**

Canada's Top 40
Research Hospitals 8
years running

500+

Researchers

\$138M

In Research Spending in FY 2021/22

900+

Research Staff

1600

Global host sites conducting our research trials

2300+

Member Investigators, Research Staff & Trainees



# **Snapshot** of Volumes

- Almost 200,000 emergency department visits
- 38,000+ surgeries
- Over 7,000 babies delivered
- Almost 600,000 clinic visits













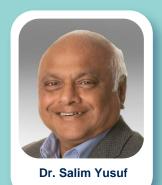






# JOINT RESEARCH INSTITUTES & CENTRES













Dr. Greg Pond





Dr. Alexandra Papaioannou





# Capabilities from Discovery to Patients









**BASIC RESEARCH** 

**CLINICAL STUDIES** 

TRANSLATIONAL OUTCOMES











### Research Administration: Research Hiring Operations & Process

# Research Compliance and Support Services (RCSS): Who We Are

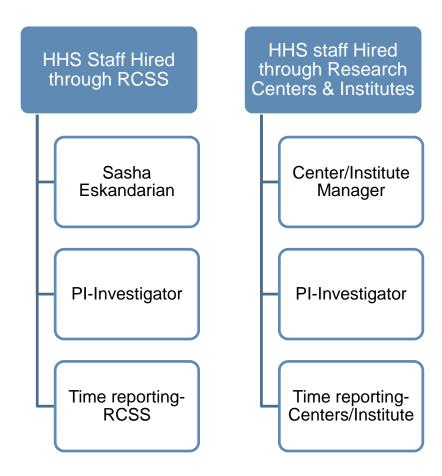


#### **Research Hiring Operations & Process**

- **▶** Hiring Process
- Hiring Scope, Reporting Structure, Payroll & Onboarding
- Positions and Salary Scale
- Training & HHS myLearning
- Onboarding & ongoing support (webinars/meetings)

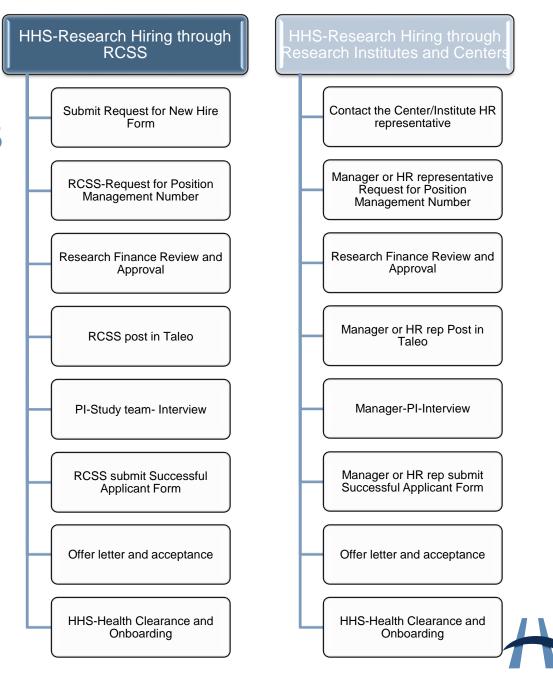


# **Research Hiring Reporting Structure**





# Research Hiring Process Through RCSS and other Institute & Centers



#### HHSC- General Research HR Hiring Process

**Identify The Position Number Taleo Requisition** Successful Applicant **Health Clearance Position** Offer letter **Onboarding Posting** PM Hiring Manager/Investigator identify the need. Consult with HR representative to identify appropriate position. Job Description, Salary and Step to be discussed. A job evaluation may be required if a position does not exist at HHSC. Submit "Request for New Hire Form". Work can not be performed until staff are fully on boarded. Appropriate Cost Centre and payroll research account is required. Request for a Position number. 1-3 days Submit requisition in Taleo recruitment system. Requires Finance approval. Posting/interview/reference check. Positions will be posted for 7 days. 1.5-2 weeks Identify candidate. Submit "Successful Applicant Form". Offer letter by HR 3-4 days. Note: HHSC staff cannot hold two positions concurrently, e.g. part time positions cannot be offered to HHSC staff. If candidate is internal staff, transfer letter with agreeable transfer date will be used instead of offer letter. Health Clearance by Employee Health Services. 3 weeks \*\* Prerequisite to start date \*\* On boarding, request computer and system access. Start

Employee is authorized to start her/his position.



Date

#### **HHS HR – Basic Guidelines**

- HHS employees may not hold more than one position at HHS.
- Individuals performing research work must be on-boarded as research employees via the standard HHS hiring process and paid through payroll (i.e. we cannot pay a lump sum for work submitted by invoice).
- Individuals performing research work must complete the on-boarding process before submitting hours (i.e. we cannot process hours worked retrospectively).
- All temporary research positions are subject to the same hiring procedures as other HHS staff (i.e. employee health clearance, corporate orientation, WHMIS and fire safety training, research specific training, etc.).
- Consult with HR before engaging with someone to help support a research project.



# Hiring Scope, Reporting Structure, Payroll & Onboarding

#### Scope of Hiring

The Research Administration office supports research hiring for investigators who are unable to be direct reporting managers in the HHS HR system, as well as for research teams who are not a part of the larger research centres (i.e. PHRI, JCC, etc.).

#### Reporting Structure

Research employees hired through the Research Admin office report to Sasha Eskandarian as the HR
reporting manager, but the investigator/research team manages the operational oversight and day to day
activities.

#### Payroll

- All HHS employee report their work hours to a time administrator on a regular basis.
- Employees reporting to Sasha Eskandarian submit their timesheets on a bi-weekly basis to Research
   Administration Payroll (RAP@hhsc.ca) with a copy to their direct research supervisors.
- Research investigators/supervisors do not need to approve each timesheet, but we require research staff to copy them on timesheet submissions so there is oversight.

#### **▶** Onboarding, Extensions, Terminations

- The Research Compliance and Support Services team (RCSS) will support with various onboarding activities
  after an employee is hired (i.e. ID badge, computer access, orientation, training, etc.).
- The team will process extensions and terminations as needed.

# **Employment Status – Position Type**

- Temporary: Working full-time or part-time for a specific period. Receives 13% in lieu of benefits, or 9% if already a member of HOOPP, and percentage payout in lieu of vacation time based on gross earnings per pay period.
- Casual: Part-Time with no specific scheduled hours for a specified period. Receives 13% in lieu of benefits, or 9% if already a member of HOOPP, and percentage payout in lieu of vacation time based on gross earnings per pay period.
- Regular Part-Time (≤20hr/week): Working less than 20 hours/week. Receives 13% in lieu of benefits, or 9% if already a member of HOOPP, and percentage payout in lieu of vacation time based on gross earnings per pay period.
- ► Regular Full or Part-Time (≥20hr/week): Working 20 hours/week or more. Receives part-time benefits.
- ▶ **Regular Full-Time:** Permanent employee working 37.5 hours per week. Receives full-time benefits.



# **Corporate Training**

- ► There are standard mandatory corporate courses that all HHS employees are required to complete.
- New hires are automatically assigned the corporate courses in myLearning:
  - WHMIS
  - Codes Red & Green
  - Prevention & Management of Workplace Violence
  - Privacy Review
  - An Overview of the Accessibility for Ontarians with Disabilities Act (AODA)
  - FIPPA What Is It & How Does it Affect Me?
  - Infection Control Hand Hygiene
  - Asbestos Education Module
  - Occupational Health & Safety Awareness
  - Occurrence Reporting 1 & 2
  - Values Based Code of Conduct (VBCC)











#### Harmonized Research Training Framework and Requirements

The table below outlines Harmonized Research Specific Training. This research training is required in addition to the Institutional and corporate mandatory Training courses.

Institutional and corporate mandatory Training Courses.				
Type of Study*	Required Training	Duration		
Clinical studies that require approval from a research	CITI-ICH GCP	<ul> <li>Every three (3) years</li> </ul>		
ethics board and require the use of patient chart(s) and/or identifiable information	HiREB Chart Review Tutorial	One time		
Clinical studies that require approval from a research	CITI-ICH GCP	Every three (3) years		
ethics board <b>and</b> are a Health Canada regulated drug	<ul> <li>CITI-Health Canada Division 5</li> </ul>	<ul> <li>Every three (3) years</li> </ul>		
trial	HiREB Chart Review Tutorial	One time		
Retrospective studies not involving human subjects	HiREB Chart Review Tutorial	One time		
Studies involving humans sponsored by any of the Tri- Council Agencies of Canada (CIHR, NSERC, SSHRC)	Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans (TCPS2)	One time		
Laboratory-based procedures conducted in the wet labs.	CITI-ICH GCP	Every three (3) years		
This list is a minimum, other department specific training	<ul> <li>PHAC Laboratory and Biosafety</li> </ul>	<ul> <li>Course specific</li> </ul>		
may be required.	Training			
Those working in the wet labs or packing/receiving samples in dry ice	<ul> <li>CITI-Transportation of Dangerous Goods/International Air Transport Association training (TDG/IATA)</li> </ul>	Every two (2) years		

<sup>\*</sup>Should research studies fall under more than one of the categories listed, both categories' required training must be completed.

# **Research Training - myLearning**

- ► The RCSS and myLearning teams have implemented a "Research Program" in the myLearning system which triggers research staff to complete research specific training.
- ► The courses are designed as course shells so that end users can upload training certificates to the myLearning system.
- Employees who have already completed the training can simply upload their existing certificates, and staff who have yet to complete the training can do so and then upload.
- ► The program includes 7 courses. The first 3 are required for all HHS research staff. The remaining 4 courses are optional depending on the type of research being conducted.

	Course Name:	Required:	Access in myLearning:
1.	CITI-ICH GCP	Yes	Automatically applied by LMS
2.	CITI-Privacy	Yes	Automatically applied by LMS
3.	CITI-Health Canada Division 5	Yes	Automatically applied by LMS
4.	CITI-Transportation of Dangerous	Study specific	Users to add from course catalogue
	Goods/International Air Transport		
	Association Training (TDG/IATA)		
5.	HiREB Chart Review Tutorial	Study specific	Users to add from course catalogue
6.	Tri-Council Policy Statement: Ethical	Study specific	Users to add from course catalogue
	Conduct for Research Involving Humans		
	(TCPS2)		
7.	PHAC Laboratory and Biosafety Training	Study specific	Users to add from course catalogue



## **HHS-Virtual New Employee Orientation**

- This orientation module welcomes all new staff to HHS and introduces new employees to the values and culture of the organization, who we are, and where we are going.
- New hires are automatically assigned the Virtual NEO in myLearning.
- ► It is highly recommended that orientation take place at least one week after the employee's start date to ensure access to online learning (myLearning) is in place.
- HHS HUB New Employee Orientation
- New Employee Orientation During COVID-19 Pandemic





# **HHS-Research Employee Orientation & Handbook**

- ▶ Research Administration has initiated a new virtual orientation and onboarding program to help guide new staff and collaborators with an overview of the research framework, providing an overall guide to Hamilton Health Sciences and Research Administration.
- Research Administration has also developed a Research Employee Handbook for new research employees to use as a reference, and help to guide them through a variety of onboarding activities.
- New HHS Research Employee Handbook





HHS Research Employee Handbook

Version: June 2022



### **Research HUB & SharePoint**

HHShub()

Home / About Us / HHS Teams / Research / Research

October is Research Awareness Month @ HHS

COVID-19 and VP of Research: Updates

Research

Antimicrobial Stewardship Program (ASP)

Leaders (under Spiritual

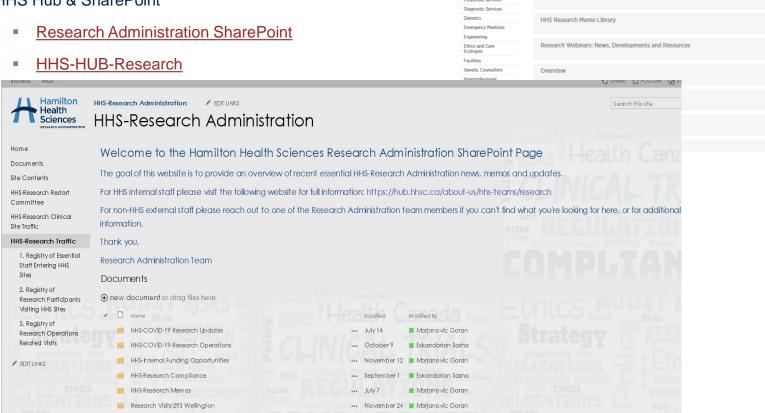
Capital Finance

Research Community and Research Connect webinars, as well as monthly Research Resource Connect meetings

Request for Exception from HHS Roadmap Phased Plan\_FINALv2020-08-26

Research Administration Contact List

- Research Registries
- HHS Hub & SharePoint



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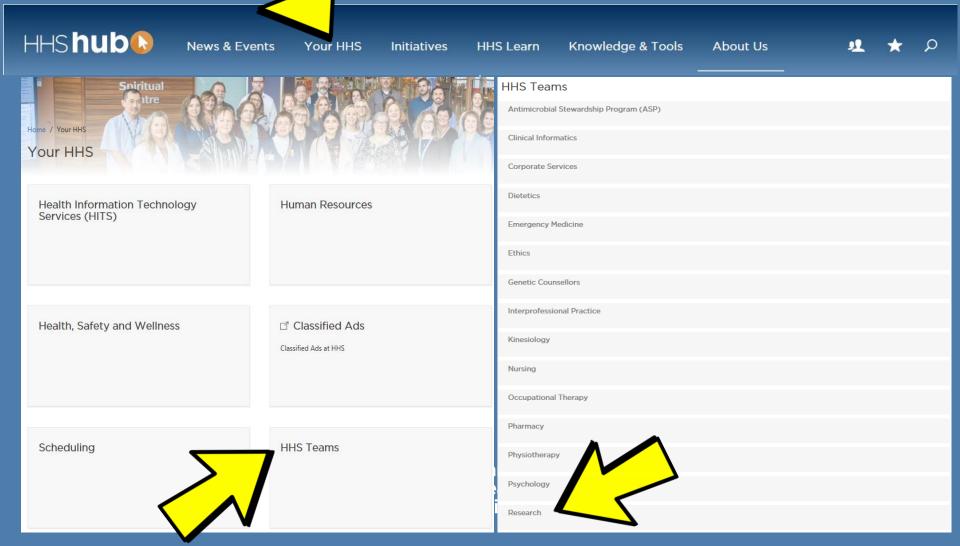
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# Research Compliance and Support Services (RCSS):

Where to find us?

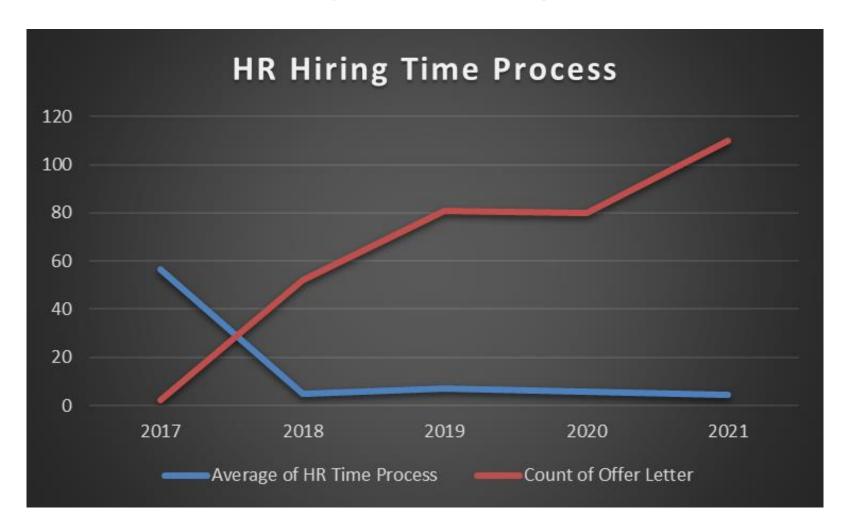


### **Research Resource Connect**

- Monthly meetings
- Space for research staff to come together to:
  - Hear updates on research operations
  - Learn about research teams
  - Explore collaborations
  - Reflect on obstacles, share learning
  - Be inspired
  - Expand knowledge

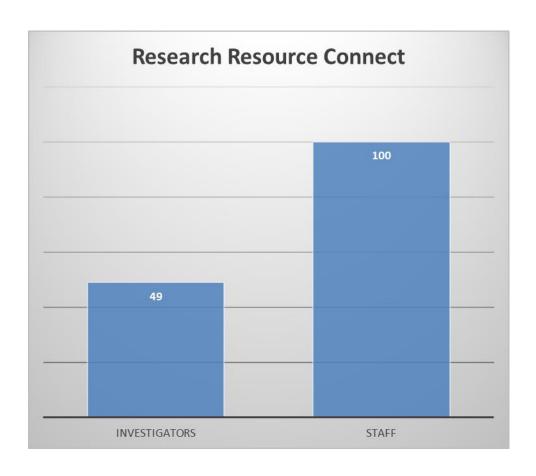


# **Efficiency of HR Hiring Process**



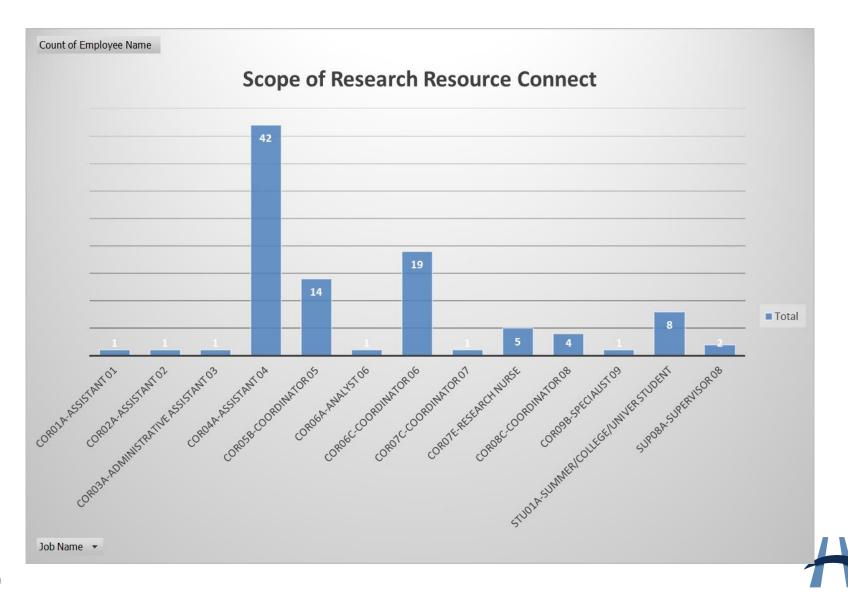


### **Research Resource Connect**





### **Research Resource Connect**



#### **Contact us:**

- ► Research Compliance and Support Services General Inquiries:
  - RCSS@hhsc.ca
- Sasha Eskandarian
  - Manager, Research Compliance and Support Services
  - <u>eskandars@hhsc.ca</u> or 905-521-2100 ext. 74607
- Vanessa Manning
  - Specialist, Research Compliance and Support Services
  - manningv@hhsc.ca or 905-521-2100 ext. 47892



# Thank you



www.hamiltonhealthsciences.ca